NACCOM Slack Community Guidelines

The NACCOM Slack Community *is an online discussion space with topic-specific channels for NACCOM members to interact with other members, ask questions and share knowledge, experience and good practice, as well as relevant news, campaigns and events.*

Who is it for? *Anyone working or volunteering for a NACCOM member organisation.*

How does it work?

The Slack Community is divided into different channels focusing on specific topics. Current channels include:

- *(1) Housing and Property Schemes*
- *(2) Hosting*
- *(3) Policy, Research and Advocacy*
- *(4) Communications and Media Work.*

Members are encouraged to only join the channels that are most relevant to their work, and to consider which of their colleagues should engage with specific channels. Channels will be reviewed and added to depending on feedback from members as use of the Slack Community evolves.

Slack provides a more informal platform that's more conducive to discussion and conversation than email. You will receive news, updates and questions from NACCOM and other members, but you can also share your own. You can control when you receive alerts and you can contribute to the conversation at any time.

Privacy and security

To ensure that the Slack Community is a safe and secure space for NACCOM members, we ask that all users agree to some basic 'community rules' when you sign up. These are:

Please do:

- Be respectful of the views of other NACCOM members.

- Keep messages short, concise and relevant to the channel you are messaging.

- Start a conversation; the aim of the group is to be a space for discussion.

- Invite your colleagues to the Slack community if their role or knowledge relates to a particular channel.

Please do not:

- Do not invite anyone to the NACCOM Slack Community who doesn't work or volunteer for a NACCOM member organisation.

- Do not share any information that identifies a service user.

- Do not post messages to the whole group if only intended for specific individuals.

- Do not post messages that break the law or condone or encourage unlawful activity.

- Do not promote products/services that are not relevant to the network or are contrary to our [Vision and Mission](#).

- If seeking opinions, do not take silence as consent.

- Do not use language likely to offend.

- Do not share the contents of a message or discussion in Slack with anyone who is not a member of the NACCOM Slack Community without the express permission of the author.

Reporting

If you notice any member of the NACCOM Slack Community using inappropriate language or behaviour towards you or anyone else, or if you have any other concerns, please contact Tom MacPherson, NACCOM's Slack lead, in confidence through a direct Slack message or by email at tom@naccom.org.uk.

Consequences

Participants who are asked to stop any behaviour that violates our Community Rules are expected to comply immediately. NACCOM reserves the right to take any further action deemed appropriate, including expulsion from the NACCOM Slack Community, where Community Rules have been violated.

For more information or help accessing the NACCOM Slack Community, please get in touch with Tom MacPherson, NACCOM's Slack lead, at tom@naccom.org.uk.