

Impact Report 2022

Ending destitution for people in the
asylum and immigration system.

www.naccomm.org.uk



NACCOM Team 2022

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Director



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Network Development
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Network and
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Hannah Gurnham
Communications
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Phoebe Hendy
Network and
Operations Assistant
(left April 2022)

Trustees

Caron Boulghassoul (Chair since November 2021)

Washington Ali

Jonny Darling

Phil Davis

Catherine Houlcroft

Jochen Kortlaender

Shukry

Traci Kirkland

Sroosh Kouhyar

Olivier Robin

Julian Prior (stepped down November 2021)

Sarah-Jane Gay (stepped down November 2021)

For more information on our staff
and Trustees, please visit:
www.naccomm.org.uk/meettheteam

**NACCOM is grateful to the following
organisations for funding in 2021-22**



A B Charitable Trust

Our Vision and Mission

Our vision

NACCOM's vision is for the UK to have a fair, just and humane asylum and immigration system, which enables people seeking asylum, refugees and other migrants to be free from destitution and to live with dignity and agency.

Our mission

We believe that destitution has no place in a fair, just and humane asylum and immigration system. Therefore NACCOM exists to promote solidarity, connections and good practice to assist the establishment and delivery of accommodation and support projects working with people facing destitution because they are in the asylum and immigration system in the UK. In addition, we work with member organisations, partners and supporters to use the evidence and testimony of NACCOM members and people

with lived experience to influence change at a local, regional and national level to create better pathways out of destitution and end destitution for good.

Our values

- A thirst for justice
- Collective working within and beyond the network
- Solidarity
- Shared resources, knowledge, ideas, expertise and best practice
- Commitment to excellence
- Openness and transparency
- Accessibility
- Empowerment for refugees, people seeking asylum and migrants with lived experience of destitution



We deliver our Vision, Mission and Values by:



Providing networking opportunities to encourage, empower and connect members



Sharing knowledge and promoting good practice to provide pathways out of destitution



Working with others (including those with lived experience) to raise awareness of destitution and campaign for a just and humane asylum system



Gathering and disseminating data on the scale of destitution and positive outcomes achieved by members

Launching our new Strategy 2022 – 2026

In 2020 NACCOM began a process of strategic review through to a strategy development phase that concluded in early 2022. We are very grateful to members, volunteers, partners, people with lived experience, staff and Trustees for their time and effort in attending meetings and workshops, reviewing draft strategies and theories of change along the way. You can learn more about our new Strategy, including the achievements from our previously strategy from 2017 – 2022, in [our Strategy 2022 – 2026 document on our website](#).

How do we want to end destitution?

- We want people to have support to end their immediate experience of destitution
- We want people to have long-term pathways out of destitution
- Through policy, campaigning and practice we want to prevent people experiencing destitution in the first place.

What do we mean by destitution?

In developing our new strategy, we have had opportunity to reflect on the definition of 'destitution'. It is usually defined as extreme

poverty, when people cannot provide for themselves. With members and partners we will be exploring a more detailed definition of destitution, for example potentially adopting the [Joseph Rowntree Foundation](#) definition of destitution, which says that people are destitute if they, or their children, have lacked two or more of the following six essentials over the past month, because they cannot afford them.



Shelter

(have slept rough for one or more nights)



Food

(have had fewer than two meals a day for two or more days)



Heating their home

(have been unable to do this for five or more days)



Lighting their home

(have been unable to do this for five or more days)



Clothing and footwear

(appropriate for weather)



Basic toiletries

(soap, shampoo, toothpaste, toothbrush)

Our four Strategic Goals for 2022 – 2026

1

The root causes and human impact of destitution and solutions to end destitution are better understood.

2

People with lived experience play a core and equitable role in highlighting the human impact of destitution and creating and sharing the solutions to destitution promoted by NACCOM.

3

More policies and practice exist to support the end to destitution.

4

More and better services exist to support people out of immediate destitution and provide long-term pathways out of destitution.





Foreword

Bridget Young
Director

I write this foreword with just over a year at NACCOM under my belt and think, “What a year it has been!” I know we are on the brink of banning the word ‘unprecedented’, but surely, in a year for the refugee and migration sector that has included refugee crises in Afghanistan and Ukraine, the tragic loss of life in the Channel, the much-maligned Nationality and Borders Bill passing into law and the horrendous moves to try and send refugees from the UK to Rwanda, we can legitimately use that word - unprecedented.

Reflecting on my first year at NACCOM, I think I have seen some of the best and worst of what we have to offer as a country and a community. Amongst the cruelty and incompetence levelled against people seeking asylum, refugees and migrants in the UK, I have seen individuals and organisations join forces to welcome and protect people through Together with Refugees and the Fight the Anti-Refugee Laws Pledge - coalitions that NACCOM is proud to be a member of. I also welcome the growing (and needed) focus on centering the voices of those with lived experience of asylum, immigration control and destitution across the refugee, immigration, homelessness, faith and anti-poverty sectors. I have seen the public reach out to support people seeking sanctuary – evidenced by the increase in hosting enquires in response to the crises in Afghanistan and Ukraine and by the success of our BBC Radio 4 Charity appeal. And I have been grateful for the tenacity, passion and creativity shown by NACCOM members in continuing to find solutions to support people out of destitution.

This year at NACCOM we spent a lot of time and energy on collaboratively developing our new strategy - only the second one for the charity.

Developing a new strategy is an opportunity to reflect on all that has been achieved and on how things have changed. Everyone involved in NACCOM over the years can be proud of the organisation’s achievements and development from 2017 – 2022.

The focus of the new strategy is not to become a dramatically different charity, or even to grow dramatically as a team. Our aim is to build on the excellent work of NACCOM, our members and partners. To remain supportive, relational and responsive. We want to bring more structure and purpose to our mission of ‘ending destitution’. And we want to hold ourselves to account for what we are doing to achieve this vision. In all of this we are grateful to staff past and present, Trustees, volunteers, members and partners for their contribution to our new strategy.

At the heart of this new strategic vision is a need to model the way we want to see the world, by operating in a way that is demonstrable of our values and building an organisation that is transparent, inclusive, anti-racist and that values and promotes wellbeing. This year a big focus for us has been on wellbeing – of the team, of our volunteers, and of our members. We will continue to embed wellbeing into the way we work as an organisation and how we support our members.

As a network we will continue to be brave, determined, creative and tenacious – but we must also be kind, thoughtful and inspiring to sustain ourselves and each other. I look forward to a year ahead working with NACCOM colleagues, Trustees, volunteers, members and partners to do all these things and more, in our continued efforts to end destitution for everyone.



Foreword

Caron Boulghassoul
Chair of Trustees

Like Bridget, I am also marking the end of my first year as Chair of NACCOM, a role that I am thrilled to be entrusted to hold. Welcoming a new Chair at the same time as a new Director could have been destabilising, however with the fantastic support and shadowing of Julian Prior (our founding chair) before taking on this role, I was able to hit the ground running.

I have thoroughly enjoyed the new challenges and strongly believe that we have a great team of Trustees, who bring a wealth and diversity of skills and experience to the organisation, alongside a dynamic staff team that constantly strives to put their expertise, passion and commitment at the services of the network.

What I have always loved about NACCOM, and why I was privileged to be a founding Trustee as we set up the charity formally in 2015, is that we are all about learning. To me, the refugee and migrant sector is fighting constantly for justice and a better life for people who are facing the Hostile Environment in every manner of their daily life, whether that be housing, education, access to welfare or work to enable a life of agency and dignity. This learning can only be achieved by sharing experiences and collaborating with others, fostering partnerships with our members, sector partners, funders and individuals with lived experience of asylum and destitution in the UK.

When NACCOM began in 2006 it was loose network or organisations and individuals who came together to share experiences and learn from one another. We never could have imagined

that the network would grow to the size it is today – over 135 members across the UK.

This is testimony to the shared appreciation of partnership working and commitment to seeking positive change that binds the network together. I am incredibly proud that we continue to have the faith of our members to develop and evolve, learning as we go and always seeking to challenge ourselves (with a fair bit of challenging Government policy along the way as well).

At our AGM in November, we say farewell to Sroosh Kouyah, who became a Trustee of NACCOM in 2021, and to my fellow founding Trustee Jochen Kortlaender, who for many years also acted as our treasurer and has contributed a wealth of experience to the Board. Jochen will always be a friend of NACCOM, as are all the former Trustees and staff that have served us over the years. Whilst this year we do not propose any new Trustees, we are going to be exploring Trustee recruitment over the next few months and hope that we can bring some fresh expertise onto the Board at our next AGM (2023).

NACCOM remains in a strong financial position as we signed off our annual accounts for 2021/22. We have, for the first time, designated some of our reserves to ensure that we can continue to operate, should the charity face a serious financial crisis. This means we can be confident that our collective work to end destitution in asylum and refugee communities up and down the UK will continue long into the future.

Annual Survey 2021 – 2022

Each year, our Annual Survey maps the scale of destitution across the NACCOM network and how frontline organisations are responding to it, by capturing vital data from our members about the services they have provided across a 12-month period.

The data revealed in our 2021 - 2022 Annual Survey paints a devastating picture of the sheer number of people in the asylum and wider immigration system who are forced to endure destitution because of their immigration status. Whilst it presents a robust evidence base on the scale and impact of destitution, we also know that this is just the tip of the

iceberg - many more people and organisations beyond the NACCOM network are being profoundly impacted by destitution.

There is reason to hope, however. In a year when state-funded emergency accommodation provision as part of the Government's response to Covid-19 remained uncertain, and the lingering impacts of the pandemic on member services were still being felt across the network, the majority of our members were able to adapt, respond and innovate to continue keeping people safe whilst providing vital pathways out of destitution.

Survey response 2021/22

55
Full Members
(75% of all
Full Members)

30
Associate Members
(47% of all Associate
Members)

Changes to the survey this year

In response to the changing external context, this year for the first time NACCOM surveyed all its members – both **Full Members** (who provide accommodation) and **Associate Members** (who provide other support services).

The impact of Covid-19 on the sector has meant that many members have had to adapt the way that both accommodation and support is delivered, and the survey data will help us to understand this.

Meanwhile, the future roll-out of the Nationality and Borders Act and the transition to a 'full dispersal' model (whereby all regions of the UK are eligible to accommodate people in the asylum system) are both potential drivers of migrant homelessness and have underlined the need for a more comprehensive approach to mapping the network's capacity, support offer and the demand for member services going forwards.

With the introduction of new survey questions around support services and accommodation referrals, this year's data shines a light on the vital collective effort and role that Full Members, Associate Members, other charity and voluntary sector organisations, Housing Associations and Local Authorities can together play to help people out of destitution and homelessness.

How we use the data

Data from the Annual Survey helps us to evidence the causes, scale and impact of destitution and is used by NACCOM and our partners across the year in a variety of ways, including in our campaigns, policy and advocacy, network development support and communications work.

For more information on how we use members' data to make an impact, see page 36.

Who the network accommodated across the year



Key Survey Insights



1,433

people were rough sleeping, or in informal or insecure accommodation when they approached members for support. Of those, **780** were housed by members.



333,845

nights of accommodation were provided across the network (minimum).



3,822

people were given financial support by members.
Of those....

3,131

received financial support whilst not being accommodated by members

691

were also accommodated by members

1,993

were given financial support by Full Members (including the 691 accommodated)

1,829

were given financial support by Associate Members

Staff and volunteers in the network

1,477

Staff across the network



3,770

Volunteers across the network

346

Staff in accommodation projects



2,508

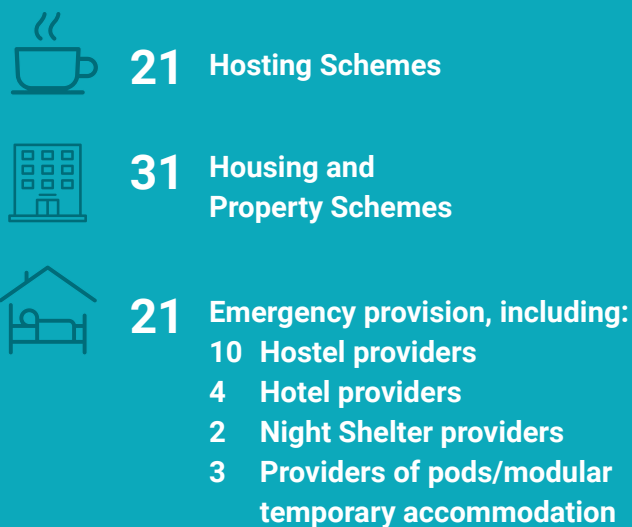
Volunteers in accommodation projects across the network

The total number of volunteers in accommodation projects represents a drop from 3,346 in 2020/21, partly due to fewer Full Members completing the survey and partly due to the continuing impact of Covid-19 on volunteer capacity and consequently services members were able to provide. We also saw some member services close completely. Volunteer levels across the network have not recovered to pre-Covid-19 levels (6,264 volunteers in 2019/20).

Membership Breakdown 2021 – 2022*



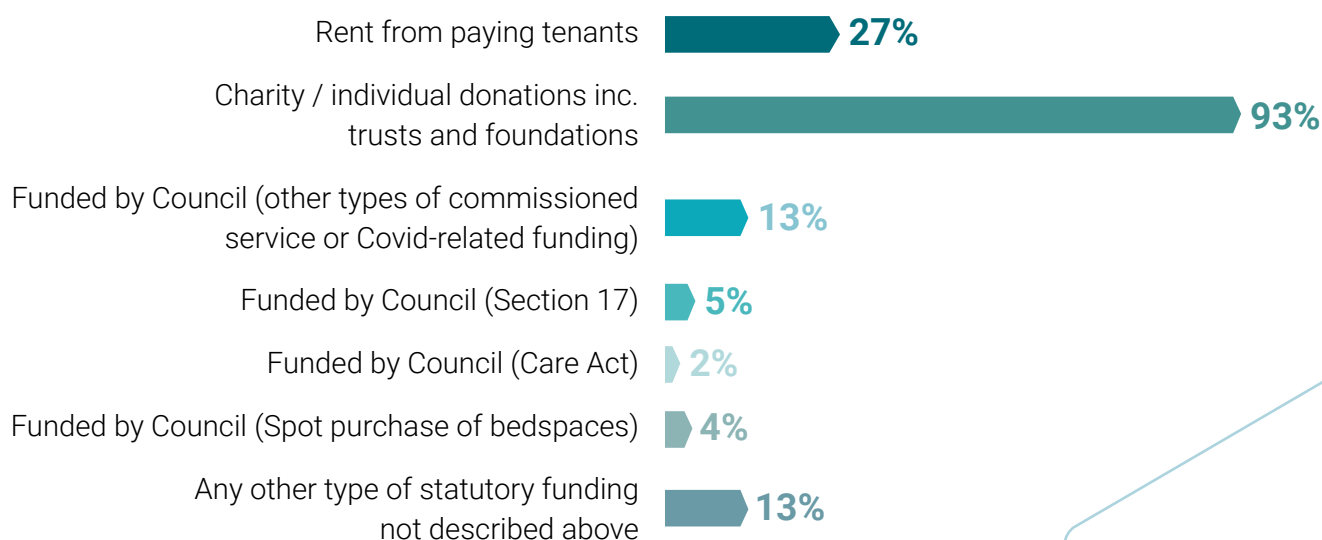
Of Full Members that completed the survey:



*Membership numbers as of June 2022. 55 Full Members (75% of all Full Members) and 30 Associate Members (47% of all Associate Members) responded to this year's survey.

Member Funding

% members who received funding from one or more of the following funding streams.



What the 2021 - 2022 survey tells us

When filling out our Annual Survey, we ask members to report on a recent twelve-month period. For many members this was April 2021 to March 2022.



The ongoing impact of Covid-19 and cost of living starting to bite

This year's data continues to reflect the **impact of Covid-19** on service delivery across the network. Various Covid-19 measures remained in place throughout the Spring and Summer of 2021 before easing with the widening of the vaccination program in Autumn and Winter 2021.

Meanwhile, the **outlook for state-funded accommodation** introduced by the Government and devolved administrations during the Covid-19 response remained in an uncertain position, and whilst many in-person member services resumed, not all did. Some members also reported a hesitancy amongst people in the asylum and immigration system to engage with services as a lingering impact of the hostile environment.

In the latter part of the year, we have also started seeing the increasing impact of **the cost of living crisis** on network members, particularly on the back of two years of Covid-19 combined with a challenging funding landscape.

2021/22 was a year during which the legal and immigration advice capacity within the network grew, particularly in-house services, as did the number of people who left members' services with Leave to Remain. Elsewhere, people with lived experience played a more prominent role in shaping service delivery within the network, in employed roles and at the level of Board of Directors/Trustees.





Organisational change across the network

This year saw a drop in some key statistics, including:

- the overall number of people accommodated by the network
- the number of nights of accommodation provided
- and the number of volunteers supporting the network.

This can be partly explained by a slightly lower response rate - **55 Full Members** filled out the survey this year compared to 66 last year. It reflects organisational change across the network, including member mergers, the closure of some members or their key services, services transitioning from one type of accommodation to another and the fact that some members were supporting more people this year.

Year	Minimum nights of accommodation	Number of people accommodated
2021/22	339,845	2,316
2020/21	413,089	2,771
2019/20	423,522	3,373

In spite of this, the number of adults seeking asylum who have been refused and who were accommodated by the network saw only a minor decline between last year's data and

this year's (829 in 2020/21 compared to 748 in 2021/22), whilst the number of adult refugees accommodated by the network rose significantly (562 in 2020/21 compared to 652 in 2021/22).

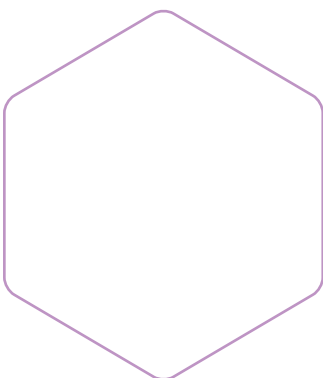


Surveying Associate Members

This year, for the first time, NACCOM opened the Annual Survey to Associate Members, who do not provide accommodation but provide other support services.

Of a total of 64 Associate Members (as of June 2022), 30 (47%) responded to this year's survey. While we hope to increase the response rate in

future years, already this year the data collected on other support services and referrals gives a valuable insight into the diverse scope of support offered within the network and the vital connectedness between those members who provide accommodation and those who provide other support services.



Status of people accommodated by the network



People with No Recourse to Public Funds (NRPF)

42% (948)

The proportion of people accommodated who have NRPF (including those who have claimed or been refused asylum, and those who have not claimed asylum) is at least 43%. This is a minor fall from 2020/21 (48%), which itself is a reduction on 2019/20 (54%). This is likely to be a result of several factors, including; the continuation of some Covid-19-related emergency provision from the Government and Local Authorities; a response to the Hostile Environment (particularly the narrative around the Nationality and Borders Act and the Rwanda plans), which has seen a reluctance by people with NRPF to engage formally with some services.



People who have been refused asylum

33% (748)

Those not currently eligible for asylum support remain the largest accommodated group in the network. This year saw a minor reduction in the total number accommodated, but an increase in total share (compared to 826 people in 2020/21, 29%).



Other people with NRPF

9% (200)

People who have not claimed asylum, but who are subject to the NRPF restriction, comprise 9% of those accommodated, a significant drop from last year (18%). There was a notable reduction in the number of people from within the EEA accommodated by members (62 people/3% in 2021/22) compared to last year (301 people/11% in 2020/21), whilst a lesser drop was seen amongst those from outside of the EEA (138 people/6% in 2021/22) compared to last year (192 people/6% in 2020/21).



People with refugee status

29% (652)

This group was the second largest accommodated by the network, representing a rise compared to last year, when refugees made up 20% of those accommodated (562 people in 2020/21). The number of refugees with access to benefits fell slightly (from 270 in 2020/21 to 235 in 2021/22), whilst the number of newly granted refugees (known to be at risk of homelessness and destitution because of the short 28-day 'move-on' period after receiving a positive decision from the Home Office) rose from 58 in 2020/21 to 67 in 2021/22. The number of other refugee adults, for whom specific details were not known, rose from 234 in 2020/21 to 350 in 2021/22.



People hosted through homes for Ukraine

6% (138)

At least 138 people (6%) were accommodated by members via the Homes for Ukraine visa scheme, established in March 2022 for individuals or households fleeing the war in Ukraine.



Other people accommodated by the network

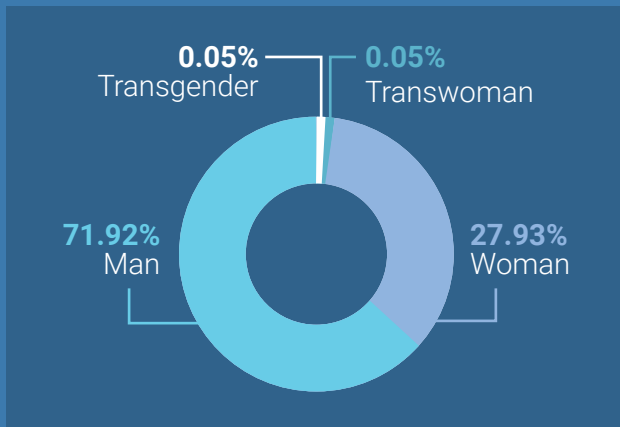
23% (517)

The network accommodated an additional 517 (23% of total) other people (including any dependent children or unaccompanied minors and those who may have NRPF) who were not identified as fitting into any of the above categories. This is significantly less than in 2020/21 when people in the 'Other' category comprised 34% (979 people) of everyone accommodated across the network. Whilst this 'Other' category can be representative of the broad and diverse accommodation services provided by our members, this year we were more deliberate in asking members to only report data on migrant homelessness and services tailored towards people seeking asylum, refugees, and migrants with NRPF. Whilst this has contributed to a reduced total number accommodated figure for 2022, we hope that it gives a more accurate indication of the shape and scale of migrant homelessness across the NACCOM network.



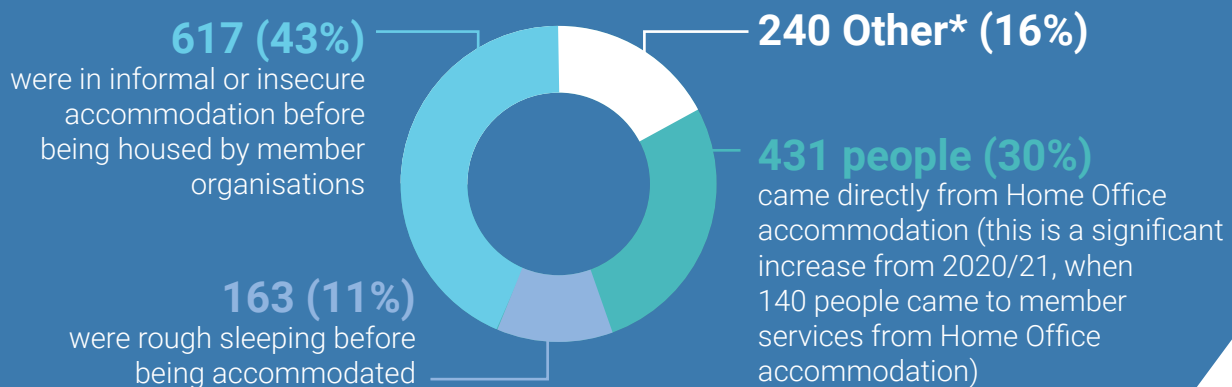


Gender breakdown of people accommodated



Many of our members offer gender-based services and/or provision that is gender-informed. Rather than providing prescribed categories, this year's question on gender was more open and framed to help us learn more about how members record information on the people they accommodate. The results are very similar to 2020/21, where 72.9% were recorded as 'Male', 26.9% as 'Female', and 0.2% as other categories.

Where were people before being accommodated by the network?



*240 Other includes:

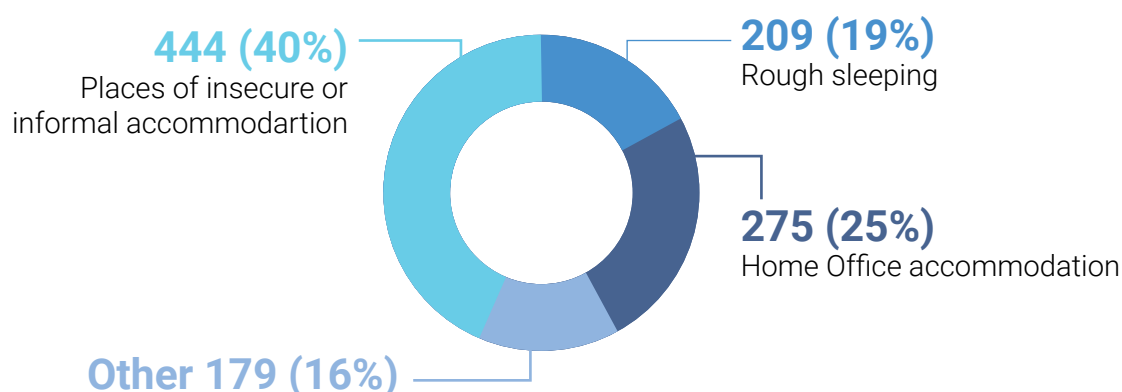
- Local Authority accommodation
- Social housing
- Detention
- Private rental
- Homes for Ukraine
- Unknown

Could not accommodate/unmet need: 1,107 people

Last year we introduced a question to the Annual Survey to help us understand the number of people the network was unable to accommodate, and in turn understand the scale of need across the network and where that need is coming from. Last year's question was somewhat restricted, as we only asked organisations to note who they'd

been unable to assist when they knew where that person was coming from. This year we kept those categories – to give us data about the routes into homelessness and destitution – but ensured that even when this was not known, members were able to report on the scale of unmet need they were witnessing in their service.

This year members were approached by 1,107 people that they were unable to accommodate – vastly higher than last year's figure of 429. This group most frequently approached members from:



Home Office accommodation

The stark increase in the number of people approaching our members for support from Home Office accommodation, rising from 230 in 2020/21 to 706 in 2021/22, is indicative of a greater need for more robust support and accommodation amongst people leaving asylum accommodation and hotels, as explored later in the report. No-one should be made homeless when leaving statutory accommodation – it's clear that better support is needed prior to leaving Home Office accommodation to help people understand and explore their options.

Home Office delays

It is also worth noting that one of the key areas of concern for NACCOM members in 2021/22 has been delays in Home Office decisions, as well as delays to accessing National Asylum Support Service (NASS) accommodation even after it has been granted. These delays not only impact individuals waiting for decisions but also the organisations supporting them, who are required to provide support for longer whilst these decisions are made. This in turn has an impact on the numbers of people that organisations can support.

What types of accommodation were provided by the network?

Full Members provided
(of those who completed the 2022 survey):



21

Hosting
Schemes



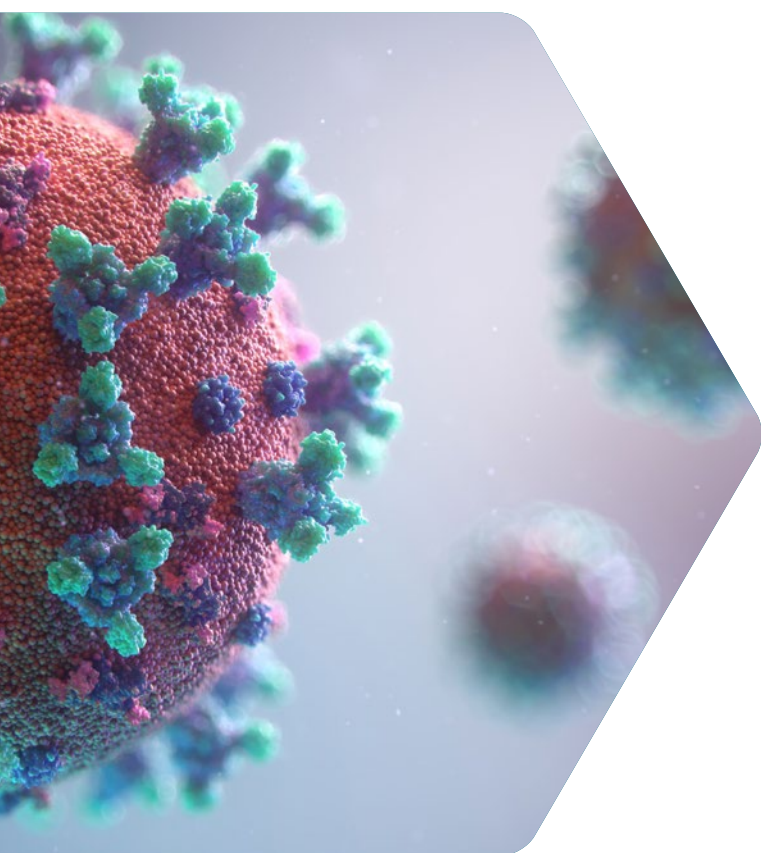
31

Housing and
Property Schemes



21

Night Shelters
and other emergency
provision



The ongoing impact of Covid-19 on types of accommodation provision across the network saw some members continue to adapt their services to the changing landscape. As with last year, the overall picture both in terms of capacity and provision is mixed. Whilst housing and property schemes remained the predominant form of accommodation delivered within the network, a reduction was seen in both the number of members delivering housing and property schemes, and the number of properties available.

Meanwhile, the number of host households increased – albeit not to pre-pandemic levels – and the impact of Homes for Ukraine can clearly be seen. We also saw a continued diversification in the types of accommodation provided within the network, with the number of members providing bed spaces in hostels and modular temporary accommodation both increasing.



Hosting schemes accommodated - 770 people

Hosting schemes accommodated 770 people this year, more than double last year's figure (362 in 2020/21), reflecting a partial recovery following the pandemic. There was also a significant increase in the number of active hosts, rising from 334 in 2020/21 to 486 in 2021/22, despite a decline in the number of organisations offering hosting schemes. Whilst the easing of Covid-related restrictions in the second half of 2021 contributed to this increase, hosting figures, both in terms of people hosted and number of host households, remain far below pre-pandemic figures.

The roll-out of the Homes for Ukraine scheme in March 2022 also introduced both new challenges and opportunities for our hosting members. Of the 21 organisations providing hosting in 2021/22, 57% reported referral levels being lower than expected, with some expressing concerns about the impact of the scheme on existing hosting projects. Of the total people hosted in 2021/22, at least 23% (138 people) were hosted as part of a Homes for Ukraine placement. (You can read more about the impact of Homes for Ukraine on hosting on page 29).



Housing and property schemes accommodated - 1,171 people

Housing and property schemes accommodated 1,171 people this year, a marked reduction from last year's figure of 1,503. Across the network, the number of organisations providing

housing and property schemes fell from 51 in 2020/21 to 31 this year and the number of available properties decreased from 363 in 2020/21 to 240.



Night shelters and emergency accommodation accommodated - 351

Night shelters and emergency accommodation supported 351 people this year – a significant reduction from last year (1,113 in 2020/21). However, as with the wider survey, this year's lower figure provides a closer summation of the number of people seeking asylum, refugees, and migrants with NRPF housed in emergency accommodation, due to members only including data relating to these key groups.

There is a continued shift towards providing emergency accommodation through single

bed hostel/hotel accommodation, rather than the traditional static or rotating night shelter model. Only two members reported operating shelters this year (compared to four in 2020/21), whilst 14 members provided hostel/hotel accommodation (compared to nine in 2020/21). An additional four members provided pods and other forms of modular temporary accommodation (two last year). One of the larger hostels within the network did not operate this year, reducing the total number accommodated.

What support was available to help people out of destitution?

Move-on support

More people were granted leave to remain whilst being accommodated by members this year:

329 people who had previously been refused asylum were known to move on from member services this year. Of this cohort, 109 (or 33%) were granted some form of leave to remain (LTR). This is significantly higher than 2020/21, when 69 people (or 17%) gained leave to remain. The overall most frequent move-on outcome was to Section 4 support (137 people in 2021/22, or 42%). This figure was lower than in 2020/21 (240 people, or 59%). Delays in Home Office decision-making, such as for Section 4 applications, continue to prolong move-on into asylum accommodation.

Legal provision

Access to justice through legal provision increased once again in the network this year:

Across the network, 40 organisations, of which 25 were accommodation providers, reported offering legal routes out of destitution either by offering immigration advice themselves or having a referral relationship with local providers. The number of accommodation providers with OISC Level 1, OISC Level 2, and OISC Level 3 advice capacity all rose this year.

OISC Level 1	141 staff across the network
OISC Level 2	45 staff across the network
OISC Level 3	12 staff across the network

Six members, including four accommodation providers, reported having their legal and immigration casework funded by a relevant local authority.

The role of people with Lived Experience



People with lived experience of homelessness and destitution in the asylum and immigration system played an increasing role in service delivery this year. Half (50%) of survey responders who provide accommodation in the network had people with lived experience on their Board of Directors/Trustees (up from 42% in 2020/21), whilst more had people with lived experience volunteering in service delivery (61%, from 59%) and employed at a non-senior level

(55%, from 42%). The share of organisations with people with lived experience employed at Director/Senior Management level rising only slightly to 16% (from 15%). We look forward to working with members and partners to ensure that those with lived experience can access senior positions and that we continue to value the role of lived and learned experience – and all the other strengths and talents that people bring – within the network.

Need for support services

Legal and Immigration casework	79% respondents
Emotional and mental health support	57%
Financial support, bus travel and vouchers	49%

This year we asked members for the first time to highlight the three support services for which there is greatest need in their local area. Unsurprisingly, Legal and Immigration Casework was the most frequently cited support need, mentioned by 79% of respondents, followed by Emotional and Mental Health Support (57%), and Destitution Support including financial support, bus travel, and vouchers (49%).

Referrals and connectivity

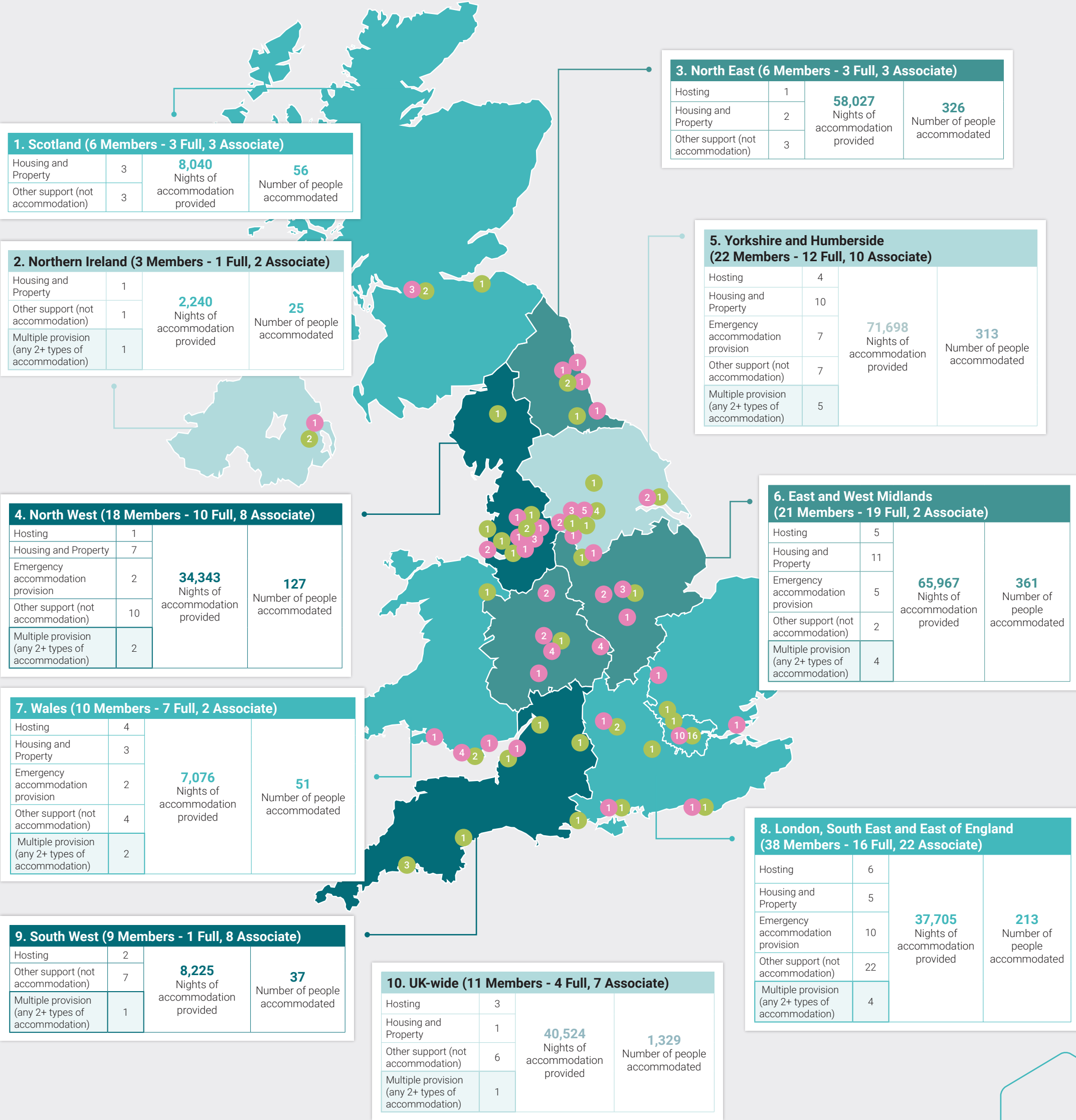
Referral body	Full Members	Associate Members
Housing Associations	10	11
Local Authorities	18	35
Charity/Voluntary accommodation providers	21 (incl. 11 NACCOM members)	29 (incl. 17 NACCOM members)

To begin mapping the joint effort that Full Members, Associate Members, other charity and voluntary sector organisations, Housing Associations and Local Authorities collectively play to help people out of destitution and homelessness, this year we asked members to record the partners to which they made accommodation referrals during the reporting period.

Members across the network reported making 1,203 successful referrals to another charity / voluntary sector organisation, 596 successful referrals to Local Authorities (of which at least 134, or 23% were accommodated under discretionary powers relating to Government response to the Covid-19 pandemic), and 83 successful referrals to Housing Associations.



Member accommodation and support provision by region, 2021 - 2022



Total number of: (up to June 2022)	
*Members (incl. new and former):	144
Full Members:	73
Associate Members:	64
Former Members (at least 6 months of membership during the period):	8
New members July 2021 - June 2022:	14

Notes:

A full list of members can be found on pages 38 - 41.

**Numbers relate to members in the network up to and including June 2022. This includes organisations that were members during the 2021 - 2022 period, but that during the year ceased to be members, for example due to organisational mergers or closures.*

Member status:

Full Members

Associate Members

Map numbers relate to number of Full and Associate members per location.

Network Development

Our aim as a team is to work with members to build capacity, create connections, overcome challenges and rise to opportunities that will enable them to create better short- and long-term pathways out of destitution so that more people can be supported to rebuild their lives and resolve their immigration status.

Introduction

The past year has presented fresh challenges for the Network Development team as we continue to support members in their ongoing response and adaptation of services as the sector emerges from the Covid-19 pandemic. Current and developing crises, including the situations in both Afghanistan and Ukraine, as well as the rising cost of living, are also adding significant pressure to member service provision and the sector more widely, as is uncertainty around the implementation of the Nationality and Borders Act.

Changes to the network this year

At the end of our current reporting period (June 2022), NACCOM membership stood at 137 organisations across the UK; an increasingly broad and diverse network of charities and community projects made up of **73 Full Members** delivering accommodation to people seeking asylum with No Recourse to Public Funds (NRPF), and **64 Associate Members** providing wide-ranging support services.

This represents a slight reduction in Full Members from 2021 and a growth in Associate Members, due to several factors, including; some members ceasing to deliver services,

mergers between members, new membership applications (particularly from charities in the homelessness sector) and some Full Members no longer offering accommodation and becoming Associate Members.

In December 2021 we were excited to welcome a third Network Development Coordinator to the team. Initially brought in to lead on completing our work on the Design Lab project, this role will enable us to ensure we have more capacity to meet the needs and opportunities of our growing network.



Building capacity to prevent and end destitution

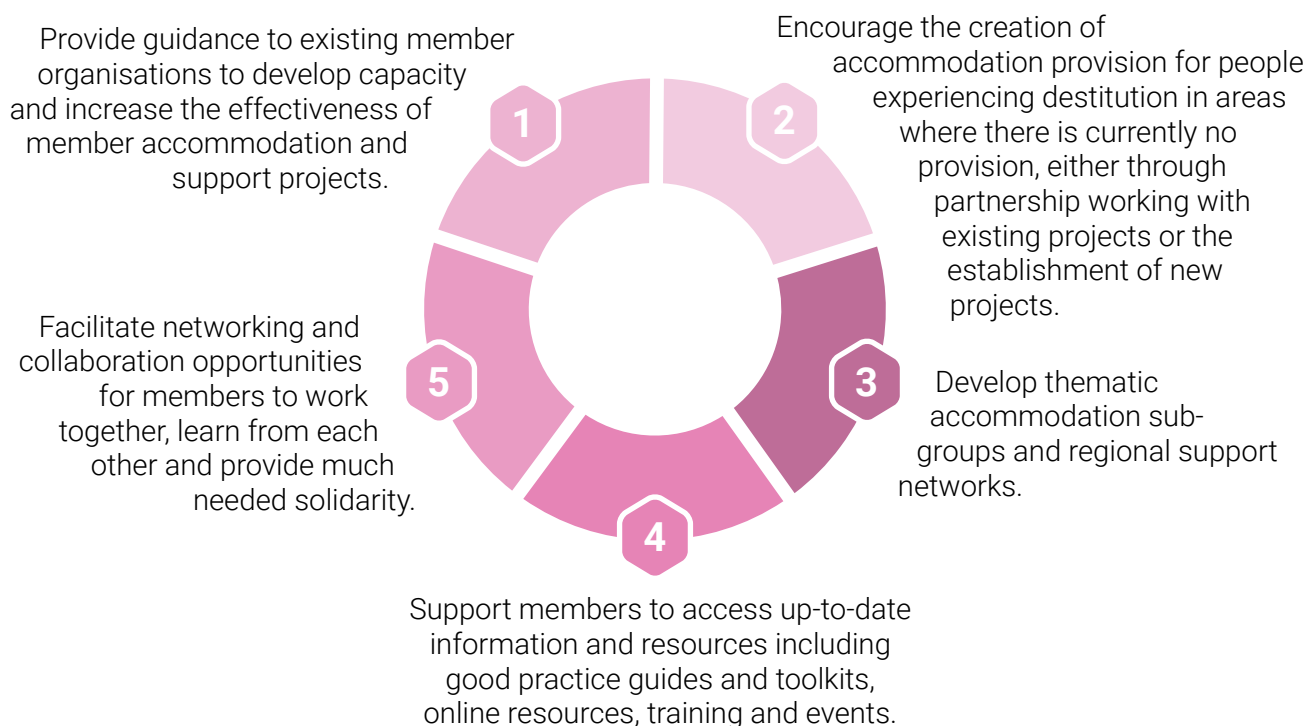
Network Development plays an instrumental role in fulfilling our strategic objective of ending destitution in the short- and long-term.

Our Network Development team supports the growth, sustainability and viability of the network in a variety of ways;

NACCOM's Strategic Goals:

3: More policies and practice exist to support the end to destitution.

4: More and better services exist to support people out of immediate destitution and provide long-term pathways out of destitution.



How we have worked with members this year

In response to our constantly growing and evolving network, our Network Development team regularly adapts and shapes their

services to meet specific member or project needs. This year we've provided wide-ranging services to members:



Explored strategies for improvement, sustainability and/or growth with members.



Met with prospective members to explore the benefits of membership, build connections and find ways of collaboration.



Researched new asylum dispersal areas and identified potential new member projects and/or partnerships with existing projects.

- ✓ Helped new groups/projects to start and develop accommodation schemes appropriate to their area or in partnership with established providers such as a local Housing Associations or national hosting charities.
- ✓ Created opportunities for members to support one another and share good practice, skills and expertise locally and regionally.
- ✓ Facilitated and led regional and thematic accommodation-based hubs to reflect the needs of members.
- ✓ Expanded our range of good practice resources and information, including Toolkits such as the two Hosting Guides, in response to the Government's **Homes for Ukraine scheme**.
- ✓ Represented NACCOM at national and regional events and meetings, such as the **Homes for Cathy** group of Housing Associations and sector homelessness events.
- ✓ Participated in the [Design Lab programme](#), designing and testing solutions to strengthen the support that we offer to member organisations and the way we work with them.
- ✓ Provided strategic insight and helped build relationships with mainstream refugee, migrant, housing, and homeless sectors, encouraging innovation and collaboration.

In the wake of Covid-19, we have continued to evolve and develop a hybrid model of engagement with members, to ensure a balance of opportunities to meet in-person and online. Key spaces for engagement with members during the year have included:

- ✓ Continuation of our **fortnightly members' online calls**.
- ✓ A week of **online webinars and workshops**, culminating in our AGM in November 2021.
- ✓ **Regional hub meetings**, with a focus on engaging members in NACCOM's new survey development, and creating an online space for networking and good practice sharing.
- ✓ **Thematic hub meetings**, including housing, hosting and Housing Associations.
- ✓ **One-to-one advice and support** with the Network Development team.



Improving our services through the Design Lab

Last year, NACCOM took part in the Design Lab programme, funded by the National Lottery Community Fund. The aim of the project was to provide a space to design and test ideas to improve our service delivery to members. Tom MacPherson, Network Development Coordinator and Design Lab lead, said:

"The Design Lab programme has provided a framework for us to understand what our members value from our services, and what we need to improve and redesign. It's vital that members' needs are at the centre of any changes we want to make."

In addition to providing a catalyst for change to aspects of our service delivery, Design Lab has helped us to understand what members particularly value from the network;



Members told us: Networking and building solidarity is vital

The value of the network as a space for networking and fostering solidarity came out strongly in the research, with our hybrid model of member engagement – through both online and in-person events – helping members to connect with each other.

What we're doing

To enhance this, we have begun exploring formats to boost interaction and networking, as in our most recent round of online Regional Hubs, where we used breakout rooms and Jamboards. We will also return to in-person member hubs in 2023, as members were clear that meeting face-to-face is important to them.

Peer-to-peer support also plays an essential role in safeguarding and enhancing wellbeing. We will endeavour to facilitate spaces and provide training that enhances member and staff wellbeing where possible.

Members told us: Targeted, timely and relevant content works best

High levels of engagement in the NACCOM Google Group show how connected and supportive the network is, and this was confirmed by the research. However members also flagged that the timely, targeted content works best for them.

What we're doing

We aim to strengthen engagement and mutual support even further by segmenting and more strategically directing our communications channels and content. We will soon be launching the NACCOM Slack community, with sub-groups dedicated to service types and topics, enabling members to send and receive targeted communication according to their needs and interests.

Members told us: Greater clarity and awareness of NACCOM's services and platforms would help with engagement

As NACCOM continues to grow as a network, there is a need to formalise the services we provide to members, with more clarity over how and when different services can be accessed, so that members can more easily access our services.

What we're doing

We are in the process of updating our full list of NACCOM services and platforms, which is available on a dedicated page in our website's Members' Area, clarifying the purpose of each service as well as how and when it can be accessed, and by whom. We also have a new events page, listing upcoming NACCOM events, when they will take place, format (online or in-person) and location if relevant, ensuring members have more oversight and are better able to engage.

Members told us: A diverse network requires diverse resources

Sharing good practice and expertise across the network is a core part of NACCOM's remit and we continue to identify new areas of good practice and develop associated

resources. Members are keen for more case studies showing good practice around accommodation models, particularly those that allow for increased provision for, or cross-subsidy models that support, people with NRPF.

What we're doing

As well as sharing wide-ranging good practice, the Design Lab work revealed a clear need to develop a toolkit around partnership working between members and Housing Associations, which we will launch in early 2023.

Members told us: The NACCOM website needs improvement

Our website is full of useful resources and information, which could be made even more accessible through more user-friendly design.

What we're doing

We plan to make a series of short-term changes to the current website to improve it for both members and external users, with a particular focus on refreshing the content in our Resources section, Members' Area and Project Directory, to ensure that these areas are clear, relevant and help users find what they need. In 2023 we plan to redesign our website and will use feedback from members through the Design Lab to inform this process.

Regional partnership working to create pathways out of destitution

This year, taking key learning and opportunities that have arisen out of the Covid-19 pandemic, we've been motivated to focus on what NACCOM can do to encourage the development of collective work to improve co-ordinated pathways of support out of destitution for people with NRPF in different regions across the UK.

To this end, we have been following, supporting and learning from various members who are proactively developing innovative strategic partnerships to bring an end to destitution, with a view to sharing and facilitating more partnership working throughout the network.

Fairway Scotland

Our learning around this has been inspired by the [Fairway Scotland model](#) – a multi-sector collective approach in Scotland to ending destitution involving the Scottish Government, Local Authorities, people with lived experience and voluntary sector organisations, including NACCOM members. As part of their approach, they have created a gateway model detailing the journey to end destitution, from prevention to service delivery that supports individual outcomes. This approach has enabled us to explore developing a framework for how we talk about, and work with members, to collectively end destitution.

Plymouth

In Plymouth, NACCOM member [Devon and Cornwall Refugee Support \(DCRS\)](#) is working with partner agencies to set up a multi-agency project to enable people to re-engage with the asylum system through accommodation and wrap-around support. The project is a collaboration between DCRS and:

- PATH (Plymouth Access to Housing), a housing advice and support charity who will manage the lease agreement and property
- Livewell Southwest, a social enterprise providing integrated health and social care services, who will provide tenants with one-to-one Mental Health Support
- Provide Devon, a charity who will keep the property well-stocked with food; and
- Migrant Legal Project (MLP), who will represent the new claims and submit them to the Home Office, once DCRS has reviewed failed claims with legal support from a pro bono solicitor before resubmission by MLP.



Partnership work in Leeds

Over the last 18 months, NACCOM and Leeds-based organisation [Unity in Poverty Action \(UPA\)](#) have been facilitating meetings with organisations in Leeds who deliver support and accommodation for people facing destitution who have NRPF and are within the asylum and immigration system. The focus of our conversations has been to explore what opportunities have come out of the Covid-19 pandemic, what our shared motivations are, and what organisations in Leeds can do together to help end destitution.

The aim of this collaborative project is to support the development of a set of values and principles that would form a Memorandum of Understanding (MOU), which in turn will act as a framework for coordinated pathways of support out of destitution for people with NRPF.

An important part of this exploration has been the sharing and learning of values from our communities of people (those with lived experience and the people who work for and volunteer in organisations), and how these impact the way we live and work. This has helped us to understand how people feel when they need help and what values they want to see being lived out in the organisations helping them.

Through the creation of an MOU the shared vision in Leeds is to:

- Enhance cross-sector strategic collaboration to form a circle of support for every individual at every step of their journey.
- Develop consistent and empowering pathways that seek to provide safety.
- Design pathways out of destitution that are needs-led, involving and influenced by the people who are experiencing destitution.
- Create a sustainable partnership to take ownership and be accountable to the MOU principles.

Through discussions with project partners via workshops, meetings and one-to-one conversations, in addition to a project survey, UPA and NACCOM are now finalising the MOU that will play a vital role in supporting a collectively designed pathway to ending destitution in Leeds.

We will continue to work with members to showcase and develop collaborative approaches to ending destitution for people in the asylum and immigration system.



Responding to global crises and their impact on hosting

A big part of our Network Development work this year has been to respond to the increased awareness of and interest in hosting, following the crises first in Afghanistan and then Ukraine, particularly following the launch of the Government's [Homes for Ukraine](#) scheme.

The overwhelming outpouring of public generosity that saw hundreds of thousands of people register their interest in hosting refugees from Ukraine through Homes for Ukraine was truly incredible and shows what a welcoming and compassionate nation we can be.

However, whilst there was undoubtedly an acute need to implement an emergency pathway for Ukrainians wishing to seek refuge in UK, the hasty roll-out of Homes for Ukraine resulted in concerns around lack of safeguarding, confusion around how the scheme would work in practice and **uncertainty about what the short- and long-term impact on hosting might be for hosting organisations and individuals with NRPF.**

As a network we know how hosting can play an important role in providing safety and stability to people escaping war, conflict and persecution. For many years, our members across the UK have been operating hosting schemes that enable people within the asylum and immigration system to move on from homelessness and destitution and rebuild their lives.

Working closely with the hosting organisations in our network, NACCOM identified some key areas of concern in relation to the Homes for Ukraine scheme, followed by a range of resources around hosting good practice to ensure that anyone thinking of getting involved in hosting, or actively hosting, can do so safely and responsibly.

Our key aims were to:

- Minimise the risk of harm and exploitation posed to Ukrainian refugees via the Homes for Ukraine scheme through the flawed matching process and lack of safeguards and in-placement support.
- Minimise the risk of homelessness and destitution posed to Ukrainian refugees through the lack of move-on support pathways.
- Reduce the reputational risk to hosting as an approach to refugee settlement.
- Start discussions around hosting and refugee welcome more widely and highlight the benefits of hosting as a vital and viable pathway out of destitution for refugees and people in the asylum system.



Our good practice resources included:

- **Hosting Good Practice Guide: Part 1 –**
Key considerations for prospective hosts for anyone considering hosting a refugee or person seeking asylum in their home.
- **Hosting Good Practice Guide: Part 2 –**
Key considerations for hosts and hosting organisations for anyone hosting a refugee or person seeking asylum in their home, and organisations involved in or running a hosting scheme.

How have these guides been shared:

We know from feedback that these guides have been used and quoted in a variety of settings, including by the Government, City of Sanctuary, faith sector, RESET and other national and regional organisations. They have also led to conversations resulting in new membership applications to NACCOM.

Impact on hosting: Issues relating to hosting, including around the sustainability of the Homes for Ukraine scheme, continue to be live discussion points for NACCOM, with the long-term impact on hosting still hard to predict at this point.

What we do know from our members is that there are ongoing challenges and opportunities, which we are exploring.

Challenges:

- Host recruitment and retention across the network, particularly where exiting hosts have moved across to Homes for Ukraine
- Ongoing concerns around safety, safeguarding and support through the Homes for Ukraine scheme
- Affordable move-on pathways after Homes for Ukraine placements break down or reach their end, and the risks of homelessness
- Referral pathways – both into and out of hosting placements
- Unequal treatment of refugees based on nationality.

Opportunities:

- Members working with Local Authorities to support and deliver aspects of hosting
- Improving hosting standards through the dissemination of good practice and increased collaboration
- Greater public awareness of the value of hosting and opportunities to further increase public understanding and recruit new hosts and funding.

You can read more about our response to Homes for Ukraine on pages 31 and 36.



Policy, research and advocacy report

Strategic objectives

Our policy, research and advocacy work remain rooted in the evidence and needs of our network and has become increasingly shaped by those with lived experience as we have developed the Community Researcher programme in the last 12 months.

1: The root causes and human impact of destitution and solutions to end destitution are better understood

3: More policies and practice exist to support the end to destitution

Our priority areas over the last year have been:

Opposing the Nationality and Borders Act

As part of the Together with Refugees Coalition, and together with both homelessness and migrants' rights organisations, NACCOM campaigned [in opposition to the passing of the Nationality and Borders Bill](#). The Bill, which passed in April 2022, will make seeking asylum in the UK more difficult, undermine the rights of newly granted refugees and increase the risk of homelessness and destitution amongst people in the asylum and wider immigration system.

Ukraine Response

NACCOM co-ordinated a strong response to the launch of the Homes for Ukraine scheme, producing a range of good practice resources and advocacy work in order to reduce the risk of harm, exploitation, homelessness and destitution to people seeking sanctuary in the UK from Ukraine, and to protect the reputation of the hosting work done by NACCOM members.

Finding local solutions to migrant homelessness

NACCOM Community Researchers and staff have been working with Homeless Link on a research project evaluating the [success of 'Everyone In'](#) and exploring the options currently available to Local Authorities to accommodate people with No Recourse to Public Funds (NRPF).

Evidencing destitution through voices of lives experience

NACCOM continued to develop the Community Research programme, with the group of volunteers being involved in two research projects. NACCOM published the first comprehensive review of the programme in June 2022 and a further [blog about the project](#).

'Bridging the gap' between the homelessness and migrants' rights sectors

NACCOM continued to operate in both the homelessness and migrants' rights policy spaces and convened organisations from both sectors towards the goal of ending homelessness and destitution. NACCOM contributed to local and national statutory and voluntary sector meetings and forums ensuring that the experiences of our members and the entwined issues of homelessness, destitution and migrants' rights were highlighted to colleagues from different agencies and sectors.

Key highlights and achievements

November 2021

- Initial findings from an online focus group carried out by the Community Researchers to gather experiences of accessing homelessness services during 'Everyone In' in June are published in a joint blog with Homeless Link.

January 2022

- Homeless Link publish the policy briefing Facing up to homelessness among non-UK nationals: the challenge and opportunity since 'Everyone In' which features research contributions from NACCOM's Community Researchers.
- NACCOM launches a fortnightly Policy, Research, and Advocacy newsletter for members.

February 2022

- NACCOM supports a campaign penned by Commonweal Housing calling on the Government to reform the exempt accommodation sector.

April 2022

- As part of a qualitative research project due to report in early 2023, NACCOM's Community Researchers visit five member projects to conduct interviews exploring the experiences of people who have received a negative decision on their asylum claim.
- NACCOM and 15 member organisations that run hosting projects write to then Secretary of State for Levelling Up, Housing and Communities (DLUHC), Michael Gove, urging the Government to introduce further safeguards and measures to ensure the safe and effective implementation of the Homes for Ukraine scheme.
- NACCOM is invited to share evidence at a Covid-19 Inquiry Terms of Reference roundtable session. NACCOM previously supported a campaign led by the Joint Council for the Welfare of Immigrants (JCWI) calling for the Covid-19 inquiry to include experiences of migrants.
- NACCOM joins with leading homelessness and migrants' rights organisations on a campaign led by member Praxis to highlight the dangers posed by Clause 11 of the Nationality and Borders Bill, legislating for differential treatment of refugees depending on how they arrived in the UK. A briefing is published to outline how

Clause 11 would increase the risk of homelessness and destitution amongst people seeking asylum and refugees.

- As the Nationality and Borders Bill is passed into law, NACCOM joins with other organisations to pledge our support to fighting this Act in the Fight the Anti-Refugee Law Pledge campaign.

June 2022

- One year on from the start of the project, NACCOM publishes Learning from the NACCOM Community Research Programme, the first comprehensive review of the programme.
- NACCOM is invited to join the Monthly Ending Rough Sleeping Group chaired by DLUHC.
- NACCOM initiates the final phase of the data project, working with a data consultant to develop resources for members that will make simplify the process of collecting and managing data on services.
- The Annual Survey 2022 is launched with the inclusion of Associate Members for the first time.



Community Research Report

Sharing learning through our Community Research programme

Working meaningfully with people with lived experience remains a key priority for NACCOM and reflects our ongoing commitment to sharing knowledge and power.

To this end, we have continued to develop and deliver our volunteer Community Research (CR) Programme, which was established in March 2021 to provide a space for people with lived experience of immigration control to research, analyse and present solutions to destitution in our communities.

All six volunteers recruited at the outset of the project remain involved and the focus of the group's activities this year – supported by a Community Research Co-ordinator - have been three-fold;

Review and present learning highlights

After sharing some initial learning in 2021, [the group published a full review of the first year of the project in June 2022](#), outlining key learning, reflections from the Community Researchers, and recommendations for the direction and next steps of the Community Research programme. The review has been instrumental in helping NACCOM decide how to invest in and develop this programme and provides valuable insights and learning for organisations wishing to launch similar participatory research projects led by people with lived experience.

Goal 2:

People with lived experience play a core and equitable role in highlighting the human impact of destitution and creating and sharing the solutions to destitution promoted by NACCOM.

Undertake impactful research

The main focus of the group has been to lead on the design and delivery of a qualitative research project into the experiences of people with refused asylum claims, and how organisations can better support them towards settling their status. The Community Researchers have led on all stages of the research process, working with NACCOM staff to; decide on the research topic, determine research aims, objectives and questions, review literature, conduct data collection and analysis, and write up outputs and recommendations. The findings will be published in 2022/2023.

Share insights through partnership work

Working with Homeless Link, the Community Researchers also contributed to a new report - Unlocking the door: A roadmap for supporting non-UK nationals facing homelessness in England – that explores support options and pathways out of homelessness for people who are subject to No Recourse to Public Funds (NRPF). Members of the group shared powerful testimonies of the challenges and barriers faced by people with NRPF when trying to resolve their homelessness, and vital learning for the future

of homelessness prevention amongst non-UK nationals. The report was accompanied by a blog written by the Community Researchers that highlights the human impact of having No Recourse to Public Funds.

The group also played an important role in the development and launch of NACCOM's new organisational Strategy earlier in 2022 and will continue to work with us to help shape our work to end destitution.

"The first vital thing is to provide stable accommodation. That's the first step towards dealing with a challenging situation and it is essential to have this to build a life as a healthy human being. It must be long term provision, too. It can be hard enough to understand how the system works when your situation is stable, but when you are homeless, figuring out what your situation is, your options and why options are limited to you is even harder."

- NACCOM's Community Research Group



Communications Report

In support of our policy and advocacy goals, NACCOM has sought to raise our collective voice on a range of pressing issues this year, highlighting evidence, views and insights from across the network and from people with lived experience of destitution, as well as supporting key coalition work across the wider refugee and homelessness sectors.

The spotlight on hosting

The crisis in Afghanistan in 2021 and, more recently, the war in Ukraine have dominated our media and public engagement work over the year due to the unprecedented wave of interest in hosting, particularly following the launch of the Government's Homes for Ukraine hosting scheme in Spring 2022.

As the UK's only network of hosting organisations, we spoke out in high-profile media outlets, including **Radio 4's File on 4, Sky News, The Guardian, The Big Issue and The Independent** about the benefits of hosting as a vital means of providing safety and stability to people seeking refuge. We also flagged our concerns around the inadequate safeguarding, support issues and poor planning of **Homes for Ukraine**, which have increased the risks of harm to and exploitation of Ukrainian refugees, as well as potentially damaging the reputation of hosting as a safe means of accommodating refugees.

Differential treatment of refugees

The overwhelmingly positive response from the British public in wanting to open their hearts, homes and communities to people from Ukraine seeking a safe haven was a genuine cause for celebration and has helped to raise the profile of hosting nationally. This contributed to a huge increase in hosting enquiries through the NACCOM website this year, with nearly 400 people expressing their interest in volunteering through our members to host

people experiencing destitution in the asylum and immigration system.

However, the differential treatment of refugees inherent in the Government's response to the emerging refugee crises of the past year led us to join with sector-wide calls for better initial rights and safe, accessible routes to safety for all people seeking refuge, regardless of their country of origin or the conflict they are escaping from.

Messaging matters

At a time of increasingly polarised and toxic political and media debate around refugee protection, the need for clear, effective messaging that centres voices of lived experience and cuts through to key audiences is more important than ever. We continue to work with our sector colleagues **IMIX** to equip members with wide-ranging communications skills so that they can influence decision-makers and affect change in their local communities through the media and other public platforms.

BBC Radio 4 Charity Appeal success

Our BBC Radio 4 charity appeal, which was presented by refugee sector advocate Lord Alf Dubs and broadcast on World Homelessness Day in October 2021, raised an incredible £42,760 and helped to further raise our profile as a leading voice on refugee homelessness and destitution. The funds raised will be used to support our members with fundraising and wellbeing, identified by members as key support areas.

Financial report

Our income and expenditure was steadier this year, due to not being involved in the one-off large-scale Respond and Adapt funding programme, which we participated in during the previous financial year (2020 – 2021).

We had reduced staff capacity in the first half of the year and a continued focus on delivering work online.

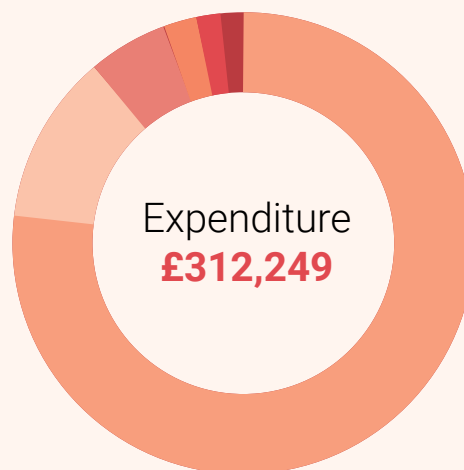
The following changes in personnel have been noted during the year: our Policy and Campaigns Co-ordinator and Policy and Advocacy Co-ordinator left in summer 2021; and in late 2021 and early 2022 we recruited a Network and

Operations Assistant (initially recruited as an Administrator), a third Network Development Co-ordinator and a Policy and Research Co-ordinator. This year we secured funding from AB Charitable Trust and have other funding opportunities in development. We have made steps this year to diversify the portfolio of where we hold our money to manage our cash balance risk.

NACCOM remains in a strong financial position with £278,587 in unrestricted funds. Of this balance, £217,917 has been designated, leaving NACCOM with free reserves of £60,670 for potential development projects.



	2021/22	2020/21
Restricted funds.....	£66,056	£860,275
Unrestricted.....	£250,996	£125,057
Membership fees.....	£8,950	£8,533
Conference and events income NA (no income due to Covid-19)	N/A	£1,190
Total:	£326,002	£995,055



	2021/22	2020/21
Staffing costs.....	£240,800	£221,077
Fundraising.....	£4,942	£4,248
Other activities.....	£36,746	£18,262
Annual Conference and events	£7,326	£3,746
Respond and Adapt Programme	N/A	£697,000
Support costs.....	£17,420	£10,131
Marketing/comms.....	£5,015	£4,287
Total:	£312,249	£958,751

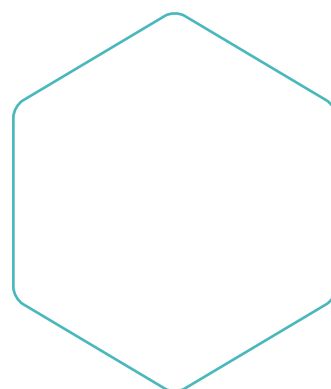
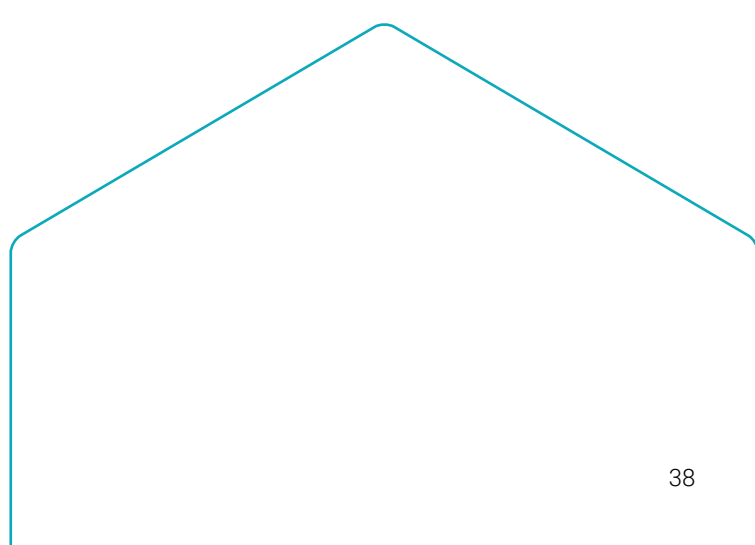
Full list of NACCOM Members per region (as of June 2022)

1. Scotland			
Full Members		Associate Members	
1	Refugee Survival Trust	1	Glasgow Asylum Destitution Action Network GLADAN
2	Ubuntu Women Shelter	2	Govan Community Project
3	Safe In Scotland (formerly Glasgow Night Shelter for Destitute Asylum Seekers)	3	SFAR (Scottish Faiths Action for Refugees)

2. Northern Ireland			
Full Members		Associate Members	
1	Participation and the Practice of Rights PPR	1	Starling Collective
		2	Homeplus NI

3. North East			
Full Members		Associate Members	
1	Emmaus North East	1	West End Refugee Service (WERS)
2	Action Foundation	2	Your Homes Newcastle
3	Open Door North East	3	DAR (Darlington Assistance For Refugees)

4. North West			
Full Members		Associate Members	
1	Safety4Sisters North West	1	Destitution Project (Bolton)
2	Kairos Housing	2	ARC Blackburn
3	Asylum Link Merseyside	3	Birchwood Community Church
4	The Passionists	4	Green Pastures
5	Boaz Trust	5	Our Warm Welcome
6	Warm Hut	6	Penrith and Eden Refugee Network
7	Caritas Diocese of Salford	7	Refugee Women Connect
8	ACAP (Ashton Churches Asylum Project)	8	Silverlyte
9	New Neighbours Together in Burnley		
10	RADAR (Rochdale Action with Destitute Asylum Seekers and Refugees)		

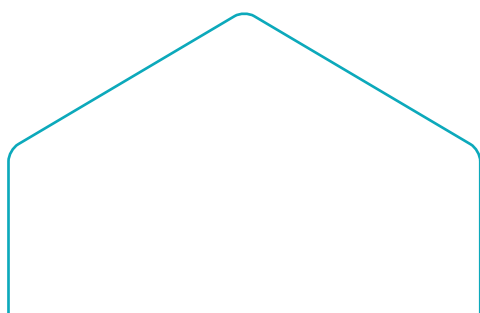


5. Yorkshire and Humberside			
Full Members		Associate Members	
1	LEDAS Leeds Destitute Asylum-Seekers Support	1	Welcome House
2	ASSIST Sheffield	2	Unity in Poverty Action - Leeds Homeless Charter
3	BEACON (Bradford Ecumenical Asylum Concern)	3	IDAS – Safe Havens
4	DASH Destitute Asylum Seekers Huddersfield	4	Christians Together Calderdale
5	Giroscope	5	Happydays UK
6	Hope Housing	6	Positive Action for Refugees and Asylum Seekers PAFRAS
7	Princes Avenue Methodist Church Open Doors	7	Institute of Our Lady of Mercy
8	St Monica's Housing	8	Simon On The Streets
9	St. Augustine's Centre	9	Rotherham Ethnic Minority Alliance (REMA)
10	West Yorkshire Destitute Asylum Network WYDAN	10	Asylum Hosting Wakefield
11	Abigail Housing		
12	Leeds Asylum Seekers' Support Network LASSN		

6. East and West Midlands			
Full Members		Associate Members	
1	Emmanuel House	1	SLAWA
2	Severn Angels Housing and Support	2	Nottingham & Nottinghamshire Refugee Forum
3	Whispers of Hope		
4	Birmingham Community Hosting Network (BIRCH)		
5	Coventry Migrant Women's House		
6	The Night Shelter (Coventry)		
7	Coventry Refugee and Migrant Centre		
8	Father Hudson's Care		
9	Enterprise Homes Group		
10	Fatima House		
11	Hope Projects		
12	Host Nottingham		
13	Sanctus St.Marks		
14	Upbeat Communities		
15	Wolverhampton City of Sanctuary		
16	Nottingham Arimathea Trust		
17	One Roof Leicester		
18	Metropolitan Thames Valley Housing (Migration Foundation) MTVH		
19	CARAG (Coventry Asylum & Refugee Action Group)		

7. Wales			
Full Members		Associate Members	
1	Housing Justice Cymru (Wales)	1	Tai Pawb
2	Home4U	2	Holy Family of Bordeaux
3	ShareDydd	3	Welsh Refugee Council
4	The Sanctuary Newport		
5	Oasis Cardiff		
6	Ethnic Minorities & Youth Support Team (EYST) Wales		

8. London, South East and East of England			
Full Members		Associate Members	
1	Glass Door Homeless Charity	1	Helen Bamber Foundation
2	Connection Support	2	Asylum Welcome
3	NOAH Enterprise	3	Haringey Migrant Support Centre
4	Promises for Women	4	Hackney Migrant Centre
5	Hackney Doorways (Hackney Winter Night Shelter)	5	Southwark Day Centre for Asylum Seekers
6	All People All Places	6	Crisis
7	C4WS Homeless Project	7	Croydon Refugee Day Centre
8	CAST (Communities And Sanctuary Seekers Together)	8	Rainbow Migration (formerly UK Lesbian & Gay Immigration Group)
9	Giuseppe Conlon House (aka London Catholic Worker)	9	Action for Refugees in Lewisham AFRIL
10	Housing Justice	10	Praxis Community Projects
11	Jesuit Refugee Service UK (JRS)	11	Refugees in Effective and Active Partnership (REAP)
12	King's Arms Project	12	Sufra NW London
13	Sanctuary Hosting	13	The Entrepreneurial Refugee Network (TERN)
14	Southampton and Winchester Visitors Group (SWVG)	14	Together with Migrant Children
15	Thousand41000	15	Voices in Exile Brighton
16	Martha House	16	Just Homes Charity
		17	WTRRP Watford and Three Rivers Refugee Partnership
		18	Young Roots
		19	Reading Refugee Support Group
		20	Signposts
		21	Hope for Southall Street Homeless (HSSH)
		22	Hope into Action: Southampton (part of City Life Church Southampton)



9. South West			
Full Members		Associate Members	
1	Bristol Hospitality Network (BHN)	1	GARAS
		2	International Care Network
		3	Open Door International Language School ODILS
		4	Refugee Support Devon
		5	Swindon City of Sanctuary
		6	Devon and Cornwall Refugee Support (DCRS)
		7	Refugee Welcome Homes CIC
		8	Caritas Diocese of Plymouth

10. UK-wide			
Full Members		Associate Members	
1	Micro Rainbow	1	Commonweal Housing Limited
2	Refugees at Home	2	Refugee Council
3	Hope at Home	3	National Zakat Foundation
4	DePaul Nightstop (Including Night Stop North East)	4	The Children's Society
		5	Refugee Action
		6	Red Letter Christians
		7	Welcome Churches





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Thank you for reading this report.

Get in touch

If you would like to get in touch with NACCOM, keep updated about our work, enquire about membership, or make a donation to help resource our members, find us at:

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