**NACCOM (No Accommodation Network)**

**Annual General Meeting – minutes**

**Thursday 18th November 1pm to 2.30pm**

**Attendees:**

|  |  |  |
| --- | --- | --- |
| Ros  | Holland  | Boaz Trust  |
| Becky  | Hellewell  | St. Augustine's Centre  |
| Caron  | Boulghassoul  | None  |
| Cath  | McGee  | DASS Project Refugee Survival Trust  |
| Dick  | Davies  | Asylum Hosting Wakefield  |
| Heather  | Petch  | None  |
| Jo  | Carter  | Leeds Asylum Seekers' Support Network LASSN  |
| Stanford  | Biti  | CAST (Communities And Sanctuary seekers Together)  |
| Will  | Sutcliffe  | BEACON  |
| Emily  | Holden  | Welcome Churches  |
| Penny  | Gray  | Bristol Hospitality Network (BHN)  |
| Washington  | Ali-Nasolo  | CAST (Communities And Sanctuary seekers Together)  |
| Jochen  | Kortlaender  | ASSIST Sheffield  |
| Julian  | Prior  | Priority Advice  |
| Phil  | Davis  | Hope Projects  |
| Dave  | Fawcett  | Happy Days UK  |
| Lisa  | Norcross  | Kairos  |
| Catherine  | Houlcroft  | None  |
| Jonny  | Darling  | None  |
| Jared  | Hodgson  | Hope at Home  |
| Aliya  | Khan  | Hope Projects  |
| Victor  | Mujakachi  | ASSIST Sheffield  |
| Neal  | Heard  | Abigail Housing  |
| Annika  | Joy  | Safe In Scotland (formerly Glasgow Night Shelter for Destitute Asylum Seekers)  |
| Sroosh  | Kouhyar  | Coventry Refugee and Migrant Centre  |
| Ted  | Britton  | West Yorkshire Destitute Asylum Network WYDAN  |
| Traci  | Kirkland  | Govan Community Project  |
| Angela  | Stapley  | NACCOM  |
| Sarah  | George  | Destitution Project (Bolton)  |
| Katie  | Fawcett  | NACCOM  |
| Hannah  | Gurnham  | NACCOM  |
| Rhiannon  | Prideaux  | Jesuit Refugee Service UK (JRS)  |
| Shukry  | M  | CARAG (Coventry Asylum & Refugee Action Group)  |
| Eleanor  | Reardon  | Housing Justice  |
| Olivier  | Robin  | None  |
| Phoebe  | Hendy  | NACCOM  |
| Kassahun  | Biru  | Expert by Experience  |
| Bridget  | Young  | NACCOM  |
| Romy  | Wood  | Housing Justice (Wales)  |
| Stephanie  | Neville  | Birmingham Community Hosting Network (BIRCH)  |
| Roger  | van Schaick  | Host Nottingham  |
| Renae  | Mann  | Refugee Council  |
| Florence  | Obadeyi  | Giroscope  |
| Frances  | Pilling  | Glass Door Homeless Charity  |
| Cecil  | Jones  | Princes Avenue Methodist Church Open Doors  |
| Emily  | Malcolm  | Action Foundation  |
| Jaana  | Watt  | Crisis  |
| Karim  | Aref  | Abigail Housing  |
| Sabrina  | Galella  | Just Right Scotland  |

**Apologies:**

* Shaheda Mangerah, Destitution Project Bolton
* Mark Courtice, SWVG
* Jo Watters, Father Hudson’s Care
* Glen Phillips, Homeplus NI
* Simon Cook, King’s Arms Project
* Maria Iglesias, Praxis
* Nick Harborne, Reading Refugees Support Group
* Sebastian Rocca, Micro Rainbow

Julian Chaired the AGM and introduced.  He thanked Renae Mann and Heather Petch who have helped lead NACCOM this year.

**Finance report:**

* Julian highlighted that there is a huge increase in income this year but almost all due to restricted grant income (£697k) which was all given out to grantees under the Respond and Adapt Programme.
* We have a good balance between restricted and unrestricted funds
* Julian thanked the funders.
* He noted there is a small rise in membership fee income which reflects increase in Member numbers.  Fees are kept very small and have not changed (since 2019).
* Events income – there was a drop there due to obvious reasons [Covid-19]
* Increased staffing costs was due to maternity leave pay, recruitment and part time staff hours increased.
* Julian mentioned in our Annual report and accounts on page 18, there is a higher figure for Creditors because a number of grant funds were not spent and are therefore being carried forward.   We are looking to invest in the staff team to support members with this.
* We expect our reserves will return to 6 month operating next year, which is guidelines.

**Trustees update / Election of Trustees:**

* Julian announced he is stepping down as a Trustee and thanked the network for the last 6 years.  He announced Caron Boulghasooul is taking over as Chair of Trustees.  Julian handed over to Caron who thanked him.
* Caron gave background about herself.
* Caron confirmed Sarah-Jane Gay has had to resign as a Trustee recently and thanked her for time over the last year.
* Caron reminded Full members they have been sent a link to their representative who will cast their vote.  Caron reminded everyone of who the votes are for (3 new, 2 re-elects) and gave short brief on the 2 re-elects and asked the 3 new elects to introduce themselves.
* Traci Kirkland introduced herself and gave background.
* Sroosh Kuyar introduced himself and gave background.
* Olivier Robin introduced himself and gave background.
* Caron opened the voting and asked if anyone had any questions around the AGM part of the vote.
* There were no questions from participants.

**Vote results:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | **Yes** | **No**  | **Abstain** | **Total** |
| Dr Johnny Darling | 20 | 0 | 0 | 20 |
| Catherine Houlcroft | 20 | 0 | 0 | 20 |
| Traci Kirkland | 20 | 0 | 0 | 20 |
| Sroosh Kouhyar | 20 | 0 | 0 | 20 |
| Olivier Robin | 19 | 0 | 1 | 20 |

Votes submitted by proxy:

Hope at Home, Host Nottingham, Micro Rainbow, Nottingham Arimathea Trust

**Chat from Zoom:**

From Katie - NACCOM to Everyone:  01:01 PM

Hi everyone :)

From Dick Davies to Everyone:  01:01 PM

Hi Katie!

From Hannah - NACCOM to Everyone:  01:03 PM

Welcome everyone! Great to see you all...

From Jared Hodgson to Everyone:  01:33 PM

Really good presentation Kas, thank you

From Katie - NACCOM to Everyone:  01:35 PM

Thanks Kas, great presentation

From Traci, GCP to Everyone:  01:35 PM

thanks Kas, a great presentation

From Aliya Hope Projects to Everyone:  01:35 PM

Well Done Kas

From Hannah - NACCOM to Everyone:  01:35 PM

Thanks Kas!

From FrancesPilling to Everyone:  01:35 PM

that was brilliant, thank you Kas

From Jaana Watt (she/her) to Everyone:  01:35 PM

That was really interesting, thank you Kas

From Julian Prior to Everyone:  01:35 PM

Great stuff Kas. Thank you

From Caron Boulghassoul to Everyone:  01:35 PM

Thanks Kas that was great to hear more about

From Me to Everyone:  01:36 PM

Thanks Kas :)

From Shamim to Everyone:  01:36 PM

Kas Thank you so much

From Kas Biru to Everyone:  01:36 PM

thank you, everyone. thank you for listening

From Jonny Darling to Everyone:  01:36 PM

Thanks Kas, really interesting and great to hear how you've benefited from this!

From CathMcGee to Everyone:  01:36 PM

Hello everyone. Apologies for my late arrival

From Neal Heard -Abigail Housing to Everyone:  01:37 PM

Great presentation Kas, thank you!

From Roger vS to Everyone:  01:37 PM

Thank you Kas, that was inspiring

From Oli to Everyone:  01:37 PM

very interesting feedback to me Kas, thank you for building this

From Washington’s iPhone to Everyone:  01:37 PM

Brilliant presentation there from Kas well done

From karim to Everyone:  01:37 PM

thank you so much Mr. Biri for your research work and presentation , I respect your courage and positive involvement. wish you the best with your case to start a new chapter in your life and taking this even further

From Me to Everyone:  01:38 PM

Hi Cath :)

From Kas Biru to Everyone:  01:38 PM

thank you so much everyone.

From Shukry Adan to Everyone:  01:39 PM

Thank you Kas,  well done and keep up the excellent work! :)

From Sarah George DP to Everyone:  01:45 PM

Great presentations and shows such creative approaches.  Well done!

From Traci, GCP to Everyone:  01:47 PM

great presentations katie and Hannah

From Katie - NACCOM to Everyone:  01:47 PM

thank you :)

From Jaana Watt (she/her) to Everyone:  01:47 PM

very interesting and concise, thank you both

From Washington’s iPhone to Everyone:  01:48 PM

Thank you Bridget for your presentation

Thank you Hannah for the presentation

From Hannah - NACCOM to Everyone:  01:48 PM

Thanks Washington :-)

From karim to Everyone:  01:53 PM

thank you for the presentation

From Caron Boulghassoul to Everyone:  01:53 PM

Great presentations everyone. Thank you

From Jo - LASSN to Everyone:  01:55 PM

The NACCOM team are amazing, they have achieved so much and are so supportive. Thank you not only for all that you do but the encouraging and positive way that you do it

From Hannah - NACCOM to Everyone:  01:56 PM

Thank you Jo for that lovely feedback.

From Katie - NACCOM to Everyone:  01:57 PM

Thanks Jo, we couldn’t do it without members support:)

From Heather Petch to Everyone:  01:57 PM

What briliant work and such a well organised and friendly AGM. Well done Naccom team!

From Me to Everyone:  01:57 PM

Thanks Heather, lovely to have you here :)

From Bridget Young, NACCOM (she/her) to Everyone:  02:00 PM

Mine is orange I promise!

From Jaana Watt (she/her) to Everyone:  02:01 PM

Crisis - Recruited an NRPF Worker

From Romy HJC to Everyone:  02:01 PM

the power of the partnership

From Me to Everyone:  02:02 PM

to share orange hearts, please email here: office@naccom.org.uk

From Neal Heard -Abigail Housing to Everyone:  02:02 PM

Around 30,000 nights of homelessness and destitution prevented  in Leeds & Bradford

From Traci, GCP to Everyone:  02:02 PM

sorry I didn't have time to do one - will send something on for you

From Penny Gray - BHN to Everyone:  02:02 PM

Really great presentations. Thank you everyone

From Oli to Everyone:  02:02 PM

same here

From Renae Mann to Everyone:  02:04 PM

My absolute pleasure and privilege. My orange heart was the good fortune to work with the brilliant NACCOM Team and Network.

From Me to Everyone:  02:05 PM

Thanks Renae :)

From Heather Petch to Everyone:  02:07 PM

The privelege of serving Naccom for a few months was a high point of my year. A brilliant team, organisation and membership. So pleased Bridget was recruited and big thank you to Julian , Caron and the Board for their pasionate and expert support ans lead

From Washington’s iPhone to Everyone:  02:08 PM

Thank you Heather your work was really appreciated

From Caron Boulghassoul to Everyone:  02:08 PM

Thanks Heather, was great getting to work with you whilst you held the reins

From Washington’s iPhone to Everyone:  02:09 PM

Renae wishing you all the best thank you so much for al the work you did.

From Kas Biru to Everyone:  02:11 PM

thank you for you support Karim, I've got your email I'll contact you.thank you so much.

From Oli to Everyone:  02:12 PM

Renae, Heather, thank you for the support you provided in my learning time

From Renae Mann to Everyone:  02:14 PM

Huge thanks Julian for all your leadership and support.

From Ted Britton WYDAN to Everyone:  02:14 PM

WYDAN's proud achievements this year:  3 new houses established (10 spaces) and in addition, winter provision in a hotel (5 spaces)

From Renae Mann to Everyone:  02:14 PM

Im sorry I have to leave, its been wonderful to see you all.

From Bridget Young, NACCOM (she/her) to Everyone:  02:14 PM

Thanks Renae!

From Hannah - NACCOM to Everyone:  02:15 PM

Great to see you Renae!

From Will Sutcliffe (BEACON) to Everyone:  02:15 PM

Thank you Julian, speaking as a long term as a member and ex-trustee, your leadership has been inspirational. I have greatly appreciated your integrity and commitment. You will be hugely missed

From Washington’s iPhone to Everyone:  02:15 PM

Thank you Julian for your leadership it’s been such a journey in building NACCOM and your work is really appreciated and will continue to collaborate with you!

From FrancesPilling to Everyone:  02:17 PM

Good luck in your role Caron, I look forward to getting to know you all at NACCOM

From Heather Petch to Everyone:  02:20 PM

Sorry I have to leave too now. Good to be with you and hear about things going from strength to strength at such a difficult time for migrants facing destitution. A huge thank you to Julian for all he has done in building Naccom and all the best to Caron who will be a committed chair and haa alao been an important player in the Naccom journey. All the best

From Caron Boulghassoul to Everyone:  02:20 PM

Sorry my internet has started to drop out

From Washington’s iPhone to Everyone:  02:23 PM

The new trustee brings the wealth of diversity and experienced

From Neal Heard -Abigail Housing to Everyone:  02:24 PM

Great contributions from everyone clearly all can make a great contribution to the board. Which is just as well as I'd already voted, during Julian's bit!

From Washington’s iPhone to Everyone:  02:24 PM

Well come on board Caron

From Cecil Jones - Open Doors Project to Everyone:  02:25 PM

How do we know who is an associate member? Just asking because I am new here

From Dick Davies to Everyone:  02:25 PM

Thank you all - very clear and helpful

From karim to Everyone:  02:26 PM

thank you for all this effort

From Cecil Jones - Open Doors Project to Everyone:  02:26 PM

That's helpful thanks

From Sarah George DP to Everyone:  02:26 PM

Very well run and informative meeting. Congrats to all involved!

From Jaana Watt (she/her) to Everyone:  02:27 PM

Agreed, it was a really well run event.  Well done all involved :)

From Julian Prior to Everyone:  02:28 PM

Do we need a drum roll?????

From Will Sutcliffe (BEACON) to Everyone:  02:30 PM

Success!

From Washington’s iPhone to Everyone:  02:30 PM

I see Stanford in the meeting, his dedication and commitment is amazing he had an operation a day ago and is in the meeting with us thank you for attending !

From Jochen (ASSIST Sheffield) to Everyone:  02:32 PM

Thanks for the excellent presentations earlier and a generally very informative and well organised event.

Congratulations to all re-elected trustees

From Phil Davis - Hope Projects to Everyone:  02:32 PM

well done everyone and thanks

From Neal Heard -Abigail Housing to Everyone:  02:32 PM

Great meeting thanks NACCOM

From Aliya Hope Projects to Everyone:  02:32 PM

Congratulations to all - thank you

From Will Sutcliffe (BEACON) to Everyone:  02:32 PM

Really excellent - as always. Thank you, wonderful NACCOM team

From Rhiannon Prideaux JRS UK to Everyone:  02:33 PM

Thanks everyone :)

From Jonny Darling to Everyone:  02:33 PM

Thanks for your confidence in our work everyone, and welcome to the board Traci, Olivier, and Sroosh!

From Penny Gray - BHN to Everyone:  02:33 PM

Thank you everyone.  Great meeting. Great work by NACCOM. Thank you

From Julian Prior to Everyone:  02:33 PM

Thank you so much everyone. Its been such an honour

From Kas Biru to Everyone:  02:33 PM

thank you everyone hope, I'll see you again

From Cecil Jones - Open Doors Project to Everyone:  02:33 PM

Thank everyone and keep up the good work.

From Dick Davies to Everyone:  02:33 PM

Thank you all!!

From Hannah - NACCOM to Everyone:  02:33 PM

Thank you so much for attending today.

From Phoebe, NACCOM (she/her) to Everyone:  02:33 PM

keep up the amazing work everyone, what an amazing network

From Washington’s iPhone to Everyone:  02:33 PM

Congratulations for the election and reelection looking forward to working with you all trustees and member organisations, thank you staff for the hard work

From Ros Holland- Boaz Trust to Everyone:  02:33 PM

Thanks everyone, really positive meeting in difficult circumstances. Well done team NACCOM!

From Jonny Darling to Everyone:  02:33 PM

Thanks all!

From Sroosh Kouhyar to Everyone:  02:33 PM

Thank you very much.

From Oli to Everyone:  02:34 PM

greqt meeting

From Catherine Houlcroft to Everyone:  02:34 PM

Thank you everyone for a great meeting and presentations - will look forward to continuing to be involved with NACCOM and working with the new trustees.