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| **NACCOM – Annual Conference “*Working together to end destitution”*****17th October 2019, Leeds St Georges Centre**  |
| **Agenda** |
| 10.00 – 10.10 | Introduction | **Hazel Williams**NACCOM  |
| 10.10 – 10.40 | Community Reporting – Raising awareness about destitution  | **Nico Ndlovu and Leah Zvorwadza – Community Reporting group**  |
| 10.40 – 12.10 | **Workshop1.** *Legal entitlements to Home office support for people who have been refused asylum – Asylum Support Appeals Project (ASAP)***Workshop 2.** *Protecting staff and volunteers from burn out***Workshop 3.** *Ensuring people who have experienced destitution have a meaningful say in developing your project* **Workshop 4.** *Key issues in developing a housing project - Launching the housing toolkit***Workshop 5** *Increasing access to legal advice*  | See overleaf for Workshop information. See additional sheet for biographies of workshop facilitators. |
| 12.10 – 12.30 | Members’ Market – Opportunity to meet and learn from member projects across the UK  |  |
| 12.30 – 13.30 | Lunch by [Shine Caterers](https://shinecollective.co.uk/catering-leeds/) |  |
| 13.30 – 13.40  | Poetry | Malka Al-Haddad |
| 13.40 – 14.30  | **Panel discussion:** *What does the future of migration in the UK look like, what are the implications for migrant destitution and what can we do about it?* | Jill Rutter – British FuturesSarli Nana – Migrants OrganiseRachael Bee – Bristol Hospitality Network Chaired by Jonny Darling  |
| 14.30 – 16.00 | **Workshop 6.** *Legal entitlements to Home office support for people who have been refused asylum – Asylum Support Appeals Project (ASAP)***Workshop 7.** *Protecting staff and volunteers from burn out***Workshop 8.** *Any questions? All about hosting workshop and panel discussion***Workshop 9.** *Innovative Housing Models – developing new partnerships to maximise bed spaces* **Workshop 10.** *Developing a national campaign to end destitution* | See additional **Workshops** sheet for details. |
| 16.00 – 16.10  | Closing plenary – future steps and call to action   | **Julian Prior**NACCOM Chair of Trustees |
| 16.10 – 16.20 | Break |
| 16.20 – 16.50 | NACCOM Annual General Meeting – All members invited to stay |

**Workshop 1. and 6. Legal entitlements to Home office support for people who have been refused asylum- Am and PM**

**Claire Tindale, Asylum Support Appeals Project (ASAP)** This introductory workshop will cover the basics of access to Home Office support through Section 4 support, the criteria for accessing it and how to appeal refusals of this type of support.

**Workshop 2. and 7. Protecting staff and volunteers from burn out - AM and PM**

**Mirjam Thullesen – trained psychologist and practising psychotherapist**

This workshop will explore some of the signs of vicarious trauma and how to recognise when people may be getting burnt out. It will look at ways of managing this, looking after yourself and also look at ways in which projects can facilitate self-care into their planning.

**Workshop 3. Ensuring people who have experienced destitution have a meaningful say in developing your project AM**

**Sarah Taal, Agnes Tanoh, Grace Matuwana – Coventry Migrant Womens House (CMWH)**

Including people who have experienced destitution in how you develop and run your project, is crucial to ensuring that you provide a service that is responsive to their needs. CMWH will share how they have set up their house for women, which aims to be run cooperatively by residents, the challenges they have encountered and how this approach can meaningfully work.

**Workshop 4. *Key issues in developing a housing project - Launching the housing toolkit***

***Paul Catterall – NACCOM***

Network Development Worker Paul Catterall will be introducing the new Housing Toolkit a comprehensive guide for charities, groups or individuals who are either considering the provision of housing as part of their offer to people seeking asylum, refugees and other migrants, or are already delivering housing to one or more of these groups but want to improve, develop or diversify their current provision. Paul will introduce the key issues in developing a housing project and the additional online resources that will be available through the NACCOM library.

The session will finish with an opportunity for Q&A with Paul and other experienced Housing practitioners from across the network.

**Workshop 5. Increasing access to legal advice**

**Pascale Gayford, Rachel Ward – Newton Refugee Action**

This interactive workshop will explore the boundaries for giving legal advice, looking at what is regulated and what is not. It will give an overview of some of the different ways advice can be delivered, and what good immigration advice looks like. Together we will explore how your organisation can increase access to legal advice. We will finish by looking at the [Asylum Guides](https://asylumguides.org/) project which aims to train volunteers to increase the legal literacy of people seeking asylum. Join our workshop and take away some practical ideas to incorporate into your work.

**Workshop 8. Any questions? All about hosting workshop and panel discussion**

Panellists from four different hosting schemes will talk about their unique scheme, then answer a range of pre-written and spontaneous questions from workshop participants. A sort of cross between Gardener’s Question Time and the BBC’s Any Questions, but all on hosting. This is a chance for those in existing schemes and those thinking about starting a hosting scheme to find out from practitioners how they do it. Confirmed panellists include **Tommy Cloherty** (Housing Justice / London Hosting), **Lisa Norcross** (Lancashire Sanctuary Homes) and **Marion Kafetz** (Refugees at Home). **Questions can be submitted in advance to davesmith@naccom.org.uk or on the morning of the conference.**

**Workshop 9. *Innovative Housing Models and developing new partnerships to maximise bed spaces***

Facilitated by **Paul Catterall NACCOM Network Development Worker**, with contributions from The **Malachi Project (Salvation Army Ilford)** and network members **Praxis** Community Projects, **Commonweal Housing and Enterprise Homes Group** (formerly Hope Into Action). This workshop will explore the challenges in the development of some innovative housing solutions to maximise bed spaces. We hope to inspired you to explore new ideas and build effective working relationships that lead to practical support that reduces destitution.

**Workshop 10. Developing a national campaign to end destitution PM**

**Jessie Seal Naccom and Mabli Jones Asylum Matters**

We want to bring about an end to destitution, and have been consulting with various organisations about developing a national coalition to campaign with this aim. This participatory workshop will update you on where the campaign talks are up to, and also seek to gather information from organisations working in the sector about what they think needs to change and how best to go about doing this.