**Conference 2016**

**Feedback**

**What was good?**

A large number of people commented on (top mentions first)

* Networking opportunities
* Good range of workshops
* Shared ethos, resources, ideas
* Venue
* Food
* Opportunities to learn about other projects

Other things mentioned more than once

* Quality of workshops
* The breadth of NACCOM
* Meeting new people
* Good balance of practitioners and strategic people
* Professional

**What was bad?**

One thing stood out above all else: we will make sure it’s done right for the next conference!

* Technical problems (PA too loud / video didn’t work etc)

The other thing most often mentioned (actually good that people wanted more of them!)

* Not enough time in / for workshops or repeat workshops

Other things mentioned at least twice

* Not enough space / time to network
* There was no printed programme (sorry –printer problems!)
* No good news stories (partly due to failed video)
* No delegate list (difficult to do when people book at the last minute!)
* There should have been more ‘common interest groups’.

**What was missing?**

Top two comments -

* Handouts from the day
* A designated IT person (see above)

Other things mentioned

* A live twitter feed
* Workshop on Night Shelters
* More info / explanation about the workshops
* Presentations in advance (very difficult to organize without extra staff)
* A motivational finale
* National picture
* Dietary labelling of food
* More info about the website / training
* Shared case studies / more sharing of good practice

**Suggestions**

Three people wanted

* Either a longer day or a two-day conference / some way of continuing conversations

Other suggestions

* Speed dating session to find out about projects
* Local networking sessions

**What information or advice is needed?**

Top need

* Advice / consultation on building capacity / growing / becoming more professional

Other

* Information about other NACCOM groups
* How to use volunteers better
* Advice on data collection
* Advice on risk management
* NACCOM’s vision and how members can support it.
* Trustee recruitment guidance
* More about social investment model

**What training is needed?**

* Media
* Communications
* How to become sustainable
* Training for hosts
* McKenzie Friends training
* Volunteer training
* Mediation (esp cross-cultural)

**What does your project need?**

Top requirements

* Setting up and supporting a database
* More networking opportunities between events
* Funding
* Outcomes monitoring and impact evidence

Other needs

* Cross-fertilisation support (visiting bigger projects) / mentoring
* More volunteers / volunteer strategy
* Professional advice
* Better links to advice centres
* Good connections to law firms
* Stronger governance / infrastructure
* Closed facebook groups
* Funding for policy development
* More churches so Night Shelter can be year round.